

SAFETY DATA SHEET

Hard Surface Cleaner

SECTION 1: IDENTIFICATION OF THE SUBSTANCE/MIXTURE AND OF THE COMPANY/UNDERTAKING

1.1. Product identifier

Trade name: Hard Surface Cleaner
Product no.: 10690

1.2. Relevant identified uses of the substance or mixture and uses advised against

Relevant identified uses of the substance or mixture: Cleaning product
Product code (A.I.S.E.): AISE-P301 / General purpose cleaner. Manual process.

Use descriptors (REACH):

Sectors of use	Description
LCS "PW"	Professional uses: Public domain (administration, education, entertainment, services, craftsmen)
Product category	Description
PC 35	Washing and Cleaning Products (including solvent based products)

Uses advised against : Uses other than those identified are not recommended

1.3. Details of the supplier of the safety data sheet

Company and address: **Caterforce Ltd**
 2nd Floor, Fence House
 Fence Avenue
 SK10 1LT Macclesfield, Cheshire
 United Kingdom
 01625 440188
 01625 503481
www.caterforce.co.uk

Contact person: Enquiries
E-mail: enquiries@caterforce.co.uk
Revision: 13/08/2025
SDS Version: 3.0
Date of previous version: 18/02/2025 (2.0)

1.4. ▼ Emergency telephone number

Healthcare professionals: Dial 0344 892 0111 to reach The National Poisons Information Service (NPIS) (24 hour service)

General public:
 England - Dial 111 to reach NHS 111 (24 hour service)
 Scotland - Dial 111 to reach NHS 24 (24 hour service)
 Wales - Dial 111 or 0845 4647 to reach NHS Direct (24 hour service)
 See section 4 "First aid measures".

SECTION 2: HAZARDS IDENTIFICATION

Classified according to Regulation (EC) No. 1272/2008 (CLP) as retained and amended in UK law.

2.1. Classification of the substance or mixture

Eye Irrit. 2; H319, Causes serious eye irritation.

2.2. Label elements

Hazard pictogram(s):



Signal word:

Warning

Hazard statement(s):

Causes serious eye irritation. (H319)

Precautionary statement(s):

General:

If medical advice is needed, have product container or label at hand. (P101)
 Keep out of reach of children. (P102)

Prevention:

Wash hands thoroughly after handling. (P264)
 Wear eye protection/protective gloves. (P280)

Response:

IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. (P305+P351+P338)
 If eye irritation persists: Get medical advice/attention. (P337+P313)

▼ *Storage:*

Not applicable.

▼ *Disposal:*

Not applicable.

▼ *Hazardous substances:*

Does not contain any substances required to report

Additional labelling:

Not applicable.

▼ *Labelling of contents according to Detergents Regulation (EC) No 648/2004 (applicable to packaging of detergents sold to the general public):*

< 5%
 · Non-ionic surfactants
 · Perfumes (CITRUS AURANTIUM FLOWER OIL)
 · Perfumes (BENZYL ALCOHOL)
 · Preservation agent (BENZISOTHIAZOLINONE)
 · Preservation agent (BENZYL ALCOHOL)

According to EC-Regulation 1907/2006 (REACH), annex II, including changes implemented by EC-Regulation 2020/878

2.3. Other hazards

Additional warnings:

This mixture/product does not contain any substances known to fulfil the criteria for PBT and vPvB classification.
This product does not contain any substances considered to be endocrine disruptors in accordance with the criteria set out in Commission Delegated Regulation (EU) 2017/2100 or Commission Regulation (EU) 2023/707.

SECTION 3: COMPOSITION/INFORMATION ON INGREDIENTS

3.1. Substances

Not applicable. This product is a mixture.

3.2. ▼ Mixtures

Product/substance	Identifiers	% w/w	Classification	Note
Alcohols, C12-14, ethoxylated	CAS No.: 68439-50-9 EC No.: 500-213-3 UK-REACH: Index No.:	1-3%	Acute Tox. 4, H302 Eye Dam. 1, H318 Aquatic Chronic 3, H412	[19]
Essential oil of Citrus aurantium var. amara or Bigaradia (Rutaceae) obtained from the flowers by steam distillation	CAS No.: 8016-38-4 EC No.: 639-655-8 UK-REACH: Index No.:	<0.05%	Flam. Liq. 3, H226 Asp. Tox. 1, H304 Skin Irrit. 2, H315 Skin Sens. 1, H317 Eye Dam. 1, H318 Aquatic Acute 1, H400 (M=1) Aquatic Chronic 1, H410 (M=1)	[9], [19]
1,2-benzisothiazol-3(2H)-one;1,2-benzisothiazolin-3-one	CAS No.: 2634-33-5 EC No.: 220-120-9 UK-REACH: Index No.: 613-088-00-6	<0.01%	Acute Tox. 4, H302 Skin Irrit. 2, H315 Skin Sens. 1, H317 Eye Dam. 1, H318 Aquatic Acute 1, H400 (M=10)	
benzyl alcohol	CAS No.: 100-51-6 EC No.: 202-859-9 UK-REACH: Index No.: 603-057-00-5	<0.00001%	Acute Tox. 4, H302 Acute Tox. 4, H332	

See full text of H-phrases in section 16. Occupational exposure limits are listed in section 8, if these are available.

▼ Other information

[9] Identified by EU as a fragrance ingredients, known to cause allergic contact dermatitis (Regulation (EC) No 1223/2009 on cosmetic products)

[19] UVCB = Unknown or variable composition, complex reaction products or of biological materials

SECTION 4: FIRST AID MEASURES

4.1. Description of first aid measures

General information:

In the case of accident: Contact a doctor or casualty department – take the label or this safety data sheet.

Contact a doctor if in doubt about the injured person's condition or if the symptoms persist. Never give an unconscious person water or other drink.

Inhalation:

Upon breathing difficulties or irritation of the respiratory tract: Bring the person into fresh air and stay with him/her.

Skin contact:

Upon irritation: rinse with water. In the event of continued irritation, seek medical assistance.

Eye contact:

If in eyes: Flush eyes immediately with plenty of water or isotonic water (20-30 °C) for at least 5 minutes and continue until irritation stops. Remove contact lenses. Make sure to flush under upper and lower eyelids. If irritation continues, contact a doctor. Continue flushing during transport.

Ingestion:

If the person is conscious, rinse the mouth with water and stay with the person. Never give the person anything to drink. In case of malaise, seek medical advice immediately and bring the safety data sheet or label from the product. Do not induce vomiting, unless recommended by the doctor. Have the person lean forward with head down to avoid inhalation of or choking on vomited material.

Burns:

Not applicable.

4.2. Most important symptoms and effects, both acute and delayed

Irritation effects: This product contains substances, which may cause irritation upon exposure to skin, eyes or lungs. Exposure may result in an increased absorption potential of other hazardous substances at the area of exposure.

4.3. Indication of any immediate medical attention and special treatment needed

If eye irritation persists: Get medical advice/attention.

Information to medics

Bring this safety data sheet or the label from this product.

SECTION 5: FIREFIGHTING MEASURES

5.1. Extinguishing media

Suitable extinguishing media: Alcohol-resistant foam, carbon dioxide, powder, water mist.
Unsuitable extinguishing media: Waterjets should not be used, since they can spread the fire.

5.2. Special hazards arising from the substance or mixture

Fire will result in dense smoke. Exposure to combustion products may harm your health. Closed containers, which are exposed to fire, should be cooled with water. Do not allow fire-extinguishing water to enter the sewage system and nearby surface waters.

5.3. ▼ Advice for firefighters

Wear self-contained breathing apparatus and protective clothing to prevent contact. Upon direct exposure contact The National Poisons Information Service (dial 111, 24 h service) in order to obtain further advice.

SECTION 6: ACCIDENTAL RELEASE MEASURES

6.1. Personal precautions, protective equipment and emergency procedures

Contaminated areas may be slippery.

6.2. Environmental precautions

Avoid discharge to lakes, streams, sewers, etc.
Keep unauthorized persons away from the spill

6.3. Methods and material for containment and cleaning up

Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations.

Wherever possible cleaning should be performed with normal cleaning agents. Avoid use of solvents.

6.4. Reference to other sections

See section 13 "Disposal considerations" on handling of waste.
See section 8 "Exposure controls/personal protection" for protective measures.

SECTION 7: HANDLING AND STORAGE

7.1. Precautions for safe handling

Smoking, drinking and consumption of food is not allowed in the work area.
See section 8 "Exposure controls/personal protection" for information on personal protection.

7.2. Conditions for safe storage, including any incompatibilities

Containers that have been opened must be carefully resealed and kept upright to prevent leakage.

Recommended storage material:

Keep only in original packaging.

According to EC-Regulation 1907/2006 (REACH), annex II, including changes implemented by EC-Regulation 2020/878

Storage conditions:

Dry, cool and well ventilated

Incompatible materials:

Strong acids, strong bases, strong oxidizing agents, and strong reducing agents.

7.3. Specific end use(s)

This product should only be used for applications quoted in section 1.2.

SECTION 8: EXPOSURE CONTROLS/PERSONAL PROTECTION

8.1. Control parameters

No substances are listed in the national list of substances with an occupational exposure limit.

▼ DNEL

1,2-benzisothiazol-3(2H)-one;1,2-benzisothiazolin-3-one

Duration:	Route of exposure:	DNEL:
Long term – Systemic effects - General population	Dermal	345 µg/kg bw/day
Long term – Systemic effects - Workers	Dermal	966 µg/kg bw/day
Long term – Systemic effects - General population	Inhalation	1.2 mg/m ³
Long term – Systemic effects - Workers	Inhalation	6.81 mg/m ³

benzyl alcohol

Duration:	Route of exposure:	DNEL:
Long term – Systemic effects - General population	Dermal	4 mg/kg bw/day
Long term – Systemic effects - Workers	Dermal	8 mg/kg bw/day
Short term – Systemic effects - General population	Dermal	20 mg/kg bw/day
Short term – Systemic effects - Workers	Dermal	40 mg/kg bw/day
Long term – Systemic effects - General population	Inhalation	5.4 mg/m ³
Long term – Systemic effects - Workers	Inhalation	22 mg/m ³
Short term – Systemic effects - General population	Inhalation	27 mg/m ³
Short term – Systemic effects - Workers	Inhalation	110 mg/m ³
Long term – Systemic effects - General population	Oral	4 mg/kg bw/day
Short term – Systemic effects - General population	Oral	20 mg/kg bw/day

▼ PNEC

1,2-benzisothiazol-3(2H)-one;1,2-benzisothiazolin-3-one

Route of exposure:	Duration of Exposure:	PNEC:
Freshwater		4.03 µg/L
Freshwater sediment		49.9 µg/kg
Intermittent release (freshwater)		1.1 µg/L
Intermittent release (marine water)		110 ng/L
Marine water		403 ng/L
Marine water sediment		4.99 µg/kg
Sewage treatment plant		1.03 mg/L

According to EC-Regulation 1907/2006 (REACH), annex II, including changes implemented by EC-Regulation 2020/878

Soil	3 mg/kg
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benzyl alcohol

Route of exposure:	Duration of Exposure:	PNEC:
Freshwater		1-1.02 mg/L
Freshwater sediment		5.27 mg/kg
Intermittent release (freshwater)		2.3 mg/L
Marine water		100-102 µg/L
Marine water sediment		527 µg/kg
Sewage treatment plant		39 mg/L
Soil		456 µg/kg

8.2. Exposure controls

Apply general control to prevent unnecessary exposure

General recommendations:

Smoking, drinking and consumption of food is not allowed in the work area.

Exposure scenarios:

There are no exposure scenarios implemented for this product.

Exposure limits:

Occupational exposure limits have not been defined for the substances in this product.

Appropriate technical measures:

Apply standard precautions during use of the product. Avoid inhalation of vapours.

Hygiene measures:

In between use of the product and at the end of the working day all exposed areas of the body must be washed thoroughly. Pay special attention to hands, forearms and face.

Measures to avoid environmental exposure:

No specific requirements.

Individual protection measures, such as personal protective equipment

Generally:

Use only UKCA marked protective equipment.

Respiratory Equipment:

Type	Class	Colour	Standards	
No special when used as intended.				


Skin protection:

Recommended	Type/Category	Standards	
No special when used as intended.	-	-	

Hand protection:

Material	Glove thickness (mm)	Breakthrough time (min.)	Standards	

Eye protection:

Type	Standards	
Safety glasses	EN166	

SECTION 9: PHYSICAL AND CHEMICAL PROPERTIES

9.1. Information on basic physical and chemical properties

<i>Physical state:</i>	Liquid
<i>Colour:</i>	Turquoise
<i>Odour / Odour threshold:</i>	Of perfume
<i>pH:</i>	8.0 - 10.0
<i>Density (g/cm³):</i>	1
▼ <i>Kinematic viscosity:</i>	No data available.
<i>Particle characteristics:</i>	Does not apply to liquids.

Phase changes

▼ <i>Melting point/Freezing point (°C):</i>	No data available.
<i>Softening point/range (°C):</i>	Does not apply to liquids.
▼ <i>Boiling point (°C):</i>	No data available.
▼ <i>Vapour pressure:</i>	No data available.
▼ <i>Relative vapour density:</i>	No data available.
▼ <i>Decomposition temperature (°C):</i>	No data available.

Data on fire and explosion hazards

▼ <i>Flash point (°C):</i>	No data available.
▼ <i>Flammability (°C):</i>	No data available.
▼ <i>Auto-ignition temperature (°C):</i>	No data available.
▼ <i>Lower and upper explosion limit (% v/v):</i>	No data available.

Solubility

<i>Solubility in water:</i>	Completely soluble
▼ <i>n-octanol/water coefficient (LogKow):</i>	No data available.
▼ <i>Solubility in fat (g/L):</i>	No data available.

9.2. Other information

<i>Other physical and chemical parameters:</i>	No data available.
▼ <i>Oxidizing properties:</i>	No data available.

SECTION 10: STABILITY AND REACTIVITY

10.1. Reactivity

No data available.

10.2. Chemical stability

The product is stable under the conditions, noted in section 7 "Handling and storage".

10.3. Possibility of hazardous reactions

None known.

10.4. Conditions to avoid

None known.

10.5. Incompatible materials

Strong acids, strong bases, strong oxidizing agents, and strong reducing agents.

10.6. ▼ Hazardous decomposition products

Under normal conditions of storage and use, hazardous decomposition products should not be produced.

SECTION 11: TOXICOLOGICAL INFORMATION

11.1. Information on hazard classes as defined in Regulation (EC) No 1272/2008

Acute toxicity

Based on available data, the classification criteria are not met.

Skin corrosion/irritation

Based on available data, the classification criteria are not met.

Serious eye damage/irritation

Causes serious eye irritation.

Respiratory sensitisation

Based on available data, the classification criteria are not met.

Skin sensitisation

Based on available data, the classification criteria are not met.

Germ cell mutagenicity

Based on available data, the classification criteria are not met.

Carcinogenicity

Based on available data, the classification criteria are not met.

Reproductive toxicity

Based on available data, the classification criteria are not met.

STOT-single exposure

Based on available data, the classification criteria are not met.

STOT-repeated exposure

Based on available data, the classification criteria are not met.

Aspiration hazard

Based on available data, the classification criteria are not met.

11.2. Information on other hazards

Long term effects

According to EC-Regulation 1907/2006 (REACH), annex II, including changes implemented by EC-Regulation 2020/878

Irritation effects: This product contains substances, which may cause irritation upon exposure to skin, eyes or lungs. Exposure may result in an increased absorption potential of other hazardous substances at the area of exposure.

▼ Endocrine disrupting properties

This mixture/product does not contain any substances known to have hormone-disrupting properties in relation to health.

Other information

None known.

SECTION 12: ECOLOGICAL INFORMATION

12.1. ▼ Toxicity

Based on available data, the classification criteria are not met.

12.2. Persistence and degradability

Based on available data, the classification criteria are not met.

The surfactant(s) contained in this preparation complies(comply) with the biodegradability criteria as laid down in Regulation (EC) No 648/2004 on detergents as retained and amended in UK law. Data to support this assertion are held at the disposal of the competent authorities of the Member States and will be made available to them, at their direct request or at the request of a detergent manufacturer.

12.3. Bioaccumulative potential

Based on available data, the classification criteria are not met.

12.4. Mobility in soil

No data available.

12.5. Results of PBT and vPvB assessment

This mixture/product does not contain any substances known to fulfil the criteria for PBT and vPvB classification.

12.6. ▼ Endocrine disrupting properties

This mixture/product does not contain any substances considered to have endocrine-disrupting properties in relation to the environment.

12.7. Other adverse effects

None known.

SECTION 13: DISPOSAL CONSIDERATIONS

13.1. Waste treatment methods

Product is not covered by regulations on dangerous waste.

Dispose of contents/container to an approved waste disposal plant.

Regulation (EU) No 1357/2014 of 18 December 2014 on waste as retained and amended in UK law.

EWC code:

Not applicable.

Contaminated packing

Packaging containing residues of the product must be disposed of similarly to the product.

SECTION 14: TRANSPORT INFORMATION

	14.1 UN / ID	14.2 UN proper shipping name	14.3 Hazard class(es)	14.4 PG*	14.5 Env**	Other informat ion:
ADR	-	-	-	-	-	-
IMDG	-	-	-	-	-	-
IATA	-	-	-	-	-	-

* Packing group

** Environmental hazards

Additional information

Not dangerous goods according to ADR, IATA and IMDG.

14.6. Special precautions for user

Not applicable.

14.7. Maritime transport in bulk according to IMO instruments

No data available.

SECTION 15: REGULATORY INFORMATION

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

Restrictions for application:

No special.

Demands for specific education:

No specific requirements.

SEVESO - Categories / dangerous substances:

Not applicable.

▼ *REACH, Annex XVII:*

Essential oil of Citrus aurantium var. amara or Bigaradia (Rutaceae) obtained from the flowers by steam distillation is subject to UK-REACH restrictions (entry 40).

▼ *Labelling of contents according to Detergents Regulation (EC) No 648/2004:*

< 5%
 · Non-ionic surfactants
 · Perfumes (CITRUS AURANTIUM FLOWER OIL)
 · Perfumes (BENZYL ALCOHOL)
 · Preservation agent
 (BENZISOTHIAZOLINONE)
 · Preservation agent (BENZYL ALCOHOL)

Additional information:

The surfactant(s) contained in this preparation complies(comply) with the biodegradability criteria as laid down in Regulation (EC) No 648/2004 on detergents as retained and amended in UK law. Data to

Sources:

support this assertion are held at the disposal of the competent authorities of the Member States and will be made available to them, at their direct request or at the request of a detergent manufacturer.

Regulation (EC) No 648/2004 on detergents as retained and amended in UK law.

Regulation (EU) No 1357/2014 of 18 December 2014 on waste as retained and amended in UK law.

Regulation (EC) No 1272/2008 on classification, labelling and packaging of substances and mixtures (CLP) as retained and amended in UK law.

Regulation (EC) No 1907/2006 concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) as retained and amended in UK law.

15.2. Chemical safety assessment

No

SECTION 16: OTHER INFORMATION

▼ Full text of H-phrases as mentioned in section 3

H226, Flammable liquid and vapour.

H302, Harmful if swallowed.

H304, May be fatal if swallowed and enters airways.

H315, Causes skin irritation.

H317, May cause an allergic skin reaction.

H318, Causes serious eye damage.

H332, Harmful if inhaled.

H400, Very toxic to aquatic life.

H410, Very toxic to aquatic life with long lasting effects.

H412, Harmful to aquatic life with long lasting effects.

The full text of identified uses as mentioned in section 1

LCS "PW" = Professional uses: Public domain (administration, education, entertainment, services, craftsmen)

PC 35 = Washing and Cleaning Products (including solvent based products)

Abbreviations and acronyms

ADN = European Provisions concerning the International Carriage of Dangerous Goods by Inland Waterway

ADR = The European Agreement concerning the International Carriage of Dangerous Goods by Road

ATE = Acute Toxicity Estimate

BCF = Bioconcentration Factor

CAS = Chemical Abstracts Service

CE = Conformité Européenne (European conformity)

CLP = Classification, Labelling and Packaging Regulation [Regulation (EC) No. 1272/2008]
 CSA = Chemical Safety Assessment
 CSR = Chemical Safety Report
 DMEL = Derived Minimal Effect Level
 DNEL = Derived No Effect Level
 EINECS = European Inventory of Existing Commercial chemical Substances
 ES = Exposure Scenario
 EUH statement = CLP-specific Hazard statement
 EuPCS = European Product Categorisation System
 EWC = European Waste Catalogue
 GHS = Globally Harmonized System of Classification and Labelling of Chemicals
 GWP = Global warming potential
 IARC = International Agency for Research on Cancer (IARC)
 IATA = International Air Transport Association
 IBC = Intermediate Bulk Container
 IMDG = International Maritime Dangerous Goods
 LogPow = logarithm of the octanol/water partition coefficient
 MARPOL = International Convention for the Prevention of Pollution From Ships, 1973 as modified by the Protocol of 1978. ("Marpol" = marine pollution)
 OECD = Organisation for Economic Co-operation and Development
 PBT = Persistent, Bioaccumulative and Toxic
 PNEC = Predicted No Effect Concentration
 RID = The Regulations concerning the International Carriage of Dangerous Goods by Rail
 RRN = REACH Registration Number
 SCL = A specific concentration limit
 SVHC = Substances of Very High Concern
 STOT-RE = Specific Target Organ Toxicity - Repeated Exposure
 STOT-SE = Specific Target Organ Toxicity - Single Exposure
 TWA = Time weighted average
 UN = United Nations
 UVBC = Unknown or variable composition, complex reaction products or of biological materials
 VOC = Volatile Organic Compound
 vPvB = Very Persistent and Very Bioaccumulative

Additional information

The classification of the substance/mixture in regard of health hazards are in accordance with the calculation methods given by Regulation (EC) No. 1272/2008 (CLP) as retained and amended in UK law.

The safety data sheet is validated by

Anglian Chemicals

Other

A change (in proportion to the last essential change (first cipher in SDS version, see section 1)) is marked with a triangle.

The information in this safety data sheet applies only to this specific product (mentioned in section 1) and is not necessarily correct for use with other chemicals/products.

It is recommended to hand over this safety data sheet to the actual user of the product.

Information in this safety data sheet cannot be used as a product specification.

Country-language: GB-en